

## I'ON WEBSITE TERMS OF USE ENFORCEMENT POLICY RE: BULLETIN BOARD USE

As amended by the I'On Assembly Board April 18, 2013

Following is the Communications Committee policy for managing postings on the community website Bulletin Board that violate the Terms of Use. The objectives are to provide a certain level of due process for violators, to identify specifically what terms are being violated, to remove offensive postings, and to inform the community that action is being taken and why. It should be noted that messages disagreeing with the Board or other posters, even when couched in innuendo or containing inaccurate information, would not be considered violations as long as they do not fall afoul of Section 7 of the Terms of Use relating to personal attacks, as well as abusive, threatening or harassing language or images.

The process is as follows:

When a violation is alleged, either by a Communications Committee Member or the report of another resident:

Under our Terms of Use (Section 8), the Website Administrator has authority to decide whether a post on the Bulletin Board is deemed a first violation. The Administrator may consult with other members of the Committee in coming to that determination.

If the post is deemed a violation, the Website Administrator will take the following actions:

Send an email to the poster: "Your post of [date] and on [topic] violates the I'On Community website Terms of Use due to its use of [abusive, harassing, threatening language or personal attack—the specific terms will be specified from Section 7 of the Terms of Use]. It has been removed from the Message Board. Further postings of this nature will result in loss of access privileges for your household to the Bulletin Board portion of [www.ioncommunity.com](http://www.ioncommunity.com)."

The Website Administrator will post on the Message Board that the offending posting has been removed, identifying it by poster, topic and date, and that the poster has been notified that further postings of this nature will result in the loss of Bulletin Board access privileges.

The Website Administrator will enter a "Yellow Card" notation in the website data base (not visible to regular residents) under the poster's account that this household was given a first notice of TofU violation on [date] about [topic] posted by [resident's name]. Violations will be logged by household, but determinations about a second violation will be based on individual behaviors.

When there is an alleged repeat violation:

The Communications Committee will decide whether a subsequent post by an individual is determined to be a repeat violation. It does not matter whether the

subsequent post is contained within the same “topic thread” as the first violation, or what time has elapsed.

If the post is deemed a violation by a majority of the Communications Committee, the Website Administrator will take the following actions:

Send an email to the poster’s household: “The Communications Committee has determined that your post of [date] about [topic name] is a repeat violation of the Terms of Use due to its use of [describe violation in Paragraph 7 terms]. As result, your household’s access to the Bulletin Board on the Community Website is terminated as of today. This termination decision will be reviewed and either ratified or rejected by the I’On Assembly Board of Trustees at its next monthly meeting. You are welcome to appeal the decision at that meeting.”

Based on the Communications Committee decision, the Website Administrator will modify the poster’s website account(s) preventing the household from accessing the Bulletin Board portion of the website, and then enter a “Red Card” notation on the website database that the poster’s household has been given notice of a second violation and terminated on [date].

The Website Administrator will post on the Message Board that the offending posting has been removed, identifying it by poster, topic and date.

The Communications Chair will report to the Board at its next monthly meeting that a poster’s household’s Bulletin Board access privileges have been terminated under this policy, citing the offending posts. The Board may ratify or reject the termination at this meeting.

If the Board ratifies the termination decision, the Website Administrator will post a notice on the Bulletin Board that a post by [name] on [topic] has been removed, as described above, and that, due to a repeat violation of the Terms of Use, the poster’s Bulletin Board access privileges have been terminated.

If the Board rejects the termination decision, the poster’s Bulletin Board access will be promptly reinstated. The data base record will be updated accordingly, i.e., changed back to “yellow card” status, or the yellow card notation removed completely.

Following a Bulletin Board Access termination:

Under our Terms of Use (Section 9), “An appeal to the Communications Committee of the HOA Board can be made by any resident at any time if they feel they have been unfairly treated.” Residents may address the HOA Board at the specified meeting when their case is being reviewed.

The household will continue to receive correspondences sent out via the website’s email bulletin feature (e.g., Assembly notices, monthly newsletters), and view and use other portions of the website. The household will not, however, be able to access the Bulletin Board portion of the website or subscribe to the Bulletin Board.

This is to certify that the Board of Directors adopted this resolution effective April 18, 2013 until such date as it may be modified, rescinded or revoked.